## <u>Caring Hands Applause Cards – November 2015</u>

The *Caring Hands* Applause Card was developed so that employees, students, visitors and vendors would have the opportunity to recognize someone at SBCCD who provides outstanding quality and service.

The attached individuals have received special recognition for extending that extra effort in providing quality service and valued assistance:

## **DISTRICT**

Baeza, Daniel Police Department	"Daniel was instrumental in locating a career criminal who assaulted a student on the Valley Campus. Good Job Daniel!!!"  Chief Galvez
Bonnet, Blake Police Department	"Blake's vigilance and attention to duty led to the apprehension/arrest of a veteran criminal who committed an unspeakable crime against a SBVC student. GOOD JOB!!!"
	Chief Galvez
Borges, Dione Police Department	"Thank you for helping my Foundation Directors and wandering campus visitors find their way, even giving them a ride and escorting them to/from their cars when needed. Thank you for always being a helpful team player."
	Michelle Riggs
Brady, Jason Administrative Applications	"You are always so helpful with updating webpages and their special links. Thank you for your prompt assistance and friendly service."  Stacey Nikac
Braggins, Alan EDCT	"Alan is always ready to help . He goes out of his way to lend his support to anyone in the department who needs technical assistance, often behind the scenes."
	Roanne Holliman
Castro, Debbie Printing Services	"Thanks for all the great work you do and for taking on the extra jobs due to our campus reorganization."  Bryan Reece and Instructional Support Staff at CHC
Datillo, Alyssa Police Department	"I appreciate the extra help you provide for our office. Thank you for all you do."  Stacey Nikac
Davis, Angela Purchasing	"Always willing to help; goes above and beyond. So refreshing to work with Angela."
· ·	Mary Smith
Jones, Chris Printing Services	"Thank you for your hard work, terrific service, and quick responses. Your work is always flawless."
	Michelle Riggs
Jones, Chris Printing Services	"Thank you for walking me through my print order! I appreciate the extra time and effort it took to make sure the order was submitted on time."

Larimore, Fred Printing Services	"Thanks for all the great work you do and for taking on the extra jobs due to our campus reorganization."  Bryan Reece and Instructional Support Staff at CHC
Piggott, Gloria Printing Services	"Working with Gloria is always such a pleasure. She is kind and always goes the extra mile to make the artwork requested to make her "client" happy."
	Lillian Vasquez
Piggott, Gloria Printing Services	"Thanks for all the great work you do and for taking on the extra jobs due to our campus reorganization."
	Bryan Reece and Instructional Support Staff at CHC
Sanchez, Carmen Printing Services	"Thanks for all the great work you do and for taking on the extra jobs due to our campus reorganization."
	Bryan Reece and Instructional Support Staff at CHC
Williams, Roennia Human Resources	"Thank you Roennia for your support and professionalism in assisting, safety and risk management. Your expertise and assistance is appreciated."
	<i>appreciated.</i> Whitney Fields
CHC	
Aycock, Larry Admissions and Records	"Thank you for your time in facilitating and guest speaking at the Left Lane Check-In meetings. Your hard work and enthusiasm is very much appreciated by both Student Success and the students."
	Left Lane Program
Aycock, Larry Admissions and Records	"Thank you for giving a program overview of Admissions and Records for the All Secretaries meeting. You answered all their questions, it was informative and was greatly appreciated."
	Cyndie St. Jean
Bender, Mary Career Education and Human Development	"Thanks for all the hard work so far with Classified Senate!"  Michelle Tinoco
Bogh, Wayne Technology Services	"Thank you for taking the time out of your busy day last week to show my Fire Technology students the workings of the unique fire suppression system in the main computer room. The students enjoyed the presentation."
	Dan Sullivan
Cabrales, Joe Student Services	"Thank you for giving a program overview of Admissions and Records for the All Secretaries meeting. You answered all their questions, it was informative and was greatly appreciated."
	Cyndie St. Jean
Chittenden, Heather Aquatics Center	"Thanks for all the work you have done and are continuing to do to plan and organize the BIG MOVE."
. Agamoo contoi	Bryan Reece

Cummings, Lou'Rie Counseling	"She is the most caring individual I have ever met. She always goes out of her way to help students. She is an amazing listener and gives the best advice."  Kassie Lawson	
Davila, Maria CHC Bookstore	"For all your patience, dedication and hard work involved with the implementation/training of the new bookstore Point of Sale software. Your support is what makes the bookstore successful. Thank you."  Gloriann Chavez	
Davis, Andrea English	"Thank you for your time in facilitating and guest speaking at the Left Lane Check-In meetings. Your hard work and enthusiasm is very much appreciated by both Student Success and the students."  Left Lane Program	
Garcia, Kristin Admissions and Records	"Thanks for all the hard work so far with Classified Senate! You're the best!"  Michelle Tinoco	
Gundersen, Cyndi Institutional Effectiveness, Research and Planning	"Thanks for all the hard work so far with Classified Senate! You're the best!"  Michelle Tinoco	
Lehman, Veronica Financial Aid	"Thanks for all the hard work so far with Classified Senate! You're the best!"  Michelle Tinoco	
Limoges, Kevin Technology Services	"Thank you Kevin for working on the Cybrarian software installation at the Library. We appreciate your thoroughness and willingness to help us with our questions and concerns regarding this new software." Karol McCool	
McCartney, Karen Biology	"For your enthusiastic support of the STEM program and it's activities. Thank you so much for always being there and even more importantly, for having a kind and thoughtful approach to everything you do."  Patricia Menchaca	
Melendez, Gladys CHC Bookstore	"Always happy and cheerful while interacting with colleagues and managers. Always seeks opportunities to improve learning. Always eager to help. Inspires others to do better. Great Worker!"  Kaila Wheeler	
Moreno, Carol CHC Bookstore	"For all your patience, dedication and hard work involved with the implementation/training of the new bookstore Point of Sale software. Your support is what makes the bookstore successful. Thank you."  Gloriann Chavez	
Oliver, Laura Letters, Arts and Mathematics	"Laura has gone over and above the "call of duty" to welcome me and help acclimate me to my new position as an adjunct in the English Department. I could not possibly have gotten up and running as quickly without her!"  Andrea Davis	
Pompa, Rebecca Facilities	"Thank you for all that you do! Classified Senate appreciates all the hard work that you put in with room assignments, changes, and adjustments!"  Michelle Tinoco	

Rahbarnia, Shohreh Chemistry	"Shohreh has done outstanding service for both the chemistry department and students. Has organized several workshops to specifically help CHEM 101 students and also has taken the lead in finding new adjunct professors for the department."  Kim Salt
Riggs, Michelle Resource Development	"Thank you for your time in facilitating and guest speaking at the Left Lane Check-In meetings. Your hard work and enthusiasm is very much appreciated by both Student Success and the students."  Left Lane Program
Rush, Steve Admissions and Records	"Thank you for your time in facilitating and guest speaking at the Left Lane Check-In meetings. Your hard work and enthusiasm is very much appreciated by both Student Success and the students."  Left Lane Program
Rush, Steve Admissions and Records	"Thanky ou for all the hard work so far with Classified Senate. You're the best!"  Michelle Tinoco
Tinoco, Michelle Admissions and Records	"Thank you for your time in facilitating and guest speaking at the Left Lane Check-In meetings. Your hard work and enthusiasm is very much appreciated by both Student Success and the students."  Left Lane Program
Tinoco, Michelle Admissions and Records	"Thank you for always being so helpful and going above and beyond! Any time I have a student issue I need resolved, you are always ready and willing to help. I really appreciate it!"  Veronica Lehman
Wheeler, Kaila CHC Bookstore	"For all your patience, dedication and hard work involved with the implementation/training of the new bookstore Point of Sale software. Your support is what makes the bookstore successful. Thank you."  Gloriann Chavez
White, Anthony Technology Services	"Thank you Anthony for going above and beyond to help the Library with the installation of the Cybrarian software. We all appreciate your hard work!"  Karol McCool
Zuniga, Ruby Institutional Effectiveness, Research and Planning	"Thank you for all the hard work so far with Classified Senate! You're the best!"  Michelle Tinoco
SBVC	
Alex-Schiel, Valerie Food Services	"Thank you Valerie, you and your staff for going above and beyond in helping serve our students/staff! Your staff is always so helpful. Couldn't do it without YOU!"  Mary Smith
Arciero, Noel Bookstore	"Noel for all your patience, dedication and hard work involved with the implementation/training of the new Bookstore Point of Sale Software. Your support is what makes the Bookstore successful, Thank You."  Gloriann Chavez

Bender, Robyn CBO	"Robyn is so very nice and patient. Anytime I have any questions, she always go out of her way to help me with a smile on her face. I really appreciate her."  Raina Okray
Demers, Dora President's Office	"Thank you for going above and beyond to have a cart ready for me to pick up a campus visitor for a tour. It made a positive difference!"  Karen Childers
Diaz, Marvellee Bookstore	"Marvellee for all your patience, dedication and hard work involved with the implementation/training of the new Bookstore Point of Sale Software. Your support is what makes the Bookstore successful, Thank You." Gloriann Chavez
Feist, John Technology Services	"Always goes above and beyond to help us when needed. John is greatly appreciated."
	Marie (Fin Aid)
Feist, John Technology Services/CTS Room 102	"Police Science would like to thank and recognize John Feist for accommodating our department in such a short notice. John has reimaged our computers and maximized the total number of computers. He offers outstanding service."
	Jeff Klug
Ferguson, Craig Technology Services	"The man with the 'magic' fingers! Thank you Craig for always coming to my rescue! you ROCK!"
	Mary Smith
Ferguson, Craig Technology Services	"Thank you for expediting the computer switch from room to room we needed, and you were there! I appreciate your service, always."  Nicole Williams
Hecht, Andrea First Year Experience	"Thank you for making my job so easy!"  Mary Smith
Hepburn-Stroud, Lisa Bookstore	"Lisa for all your patience, dedication and hard work involved with the implementation/training of the new Bookstore Point of Sale Software. Your support is what makes the Bookstore successful, Thank You."  Gloriann Chavez
Hollis, Patrice Financial Aid	"Patrice Hollis is so nice and caring. Anytime I have a problem with financial aid with a student, she goes the extra mile and always take care of the problems."
	Raina Okray
Jenkins, Robert M&O	"Robert always responds quickly and gets things done even with a huge workload. Thank you!"
	Karen Childers
Jollie, Melodie Custodial	"Melodie is so kind hearted. Anytime I have a problem with something at work, she will go the extra mile and try to help me. I appreciate her so much, and she helps you with a smile."  Raina Okray
	Kana Okray

Jollie, Melodie Custodial	"Thank you for your efficiency in getting some furniture moved in redespite having to work around bad weather. I appreciate it!"  Karen C	-
Kates, Johnny Custodial	"Thank you for your efficiency with getting a cart ready for a campo visitor, and also in having some furniture moved in my area." Karen C	
Lillard, Sheri Chemistry	"Covered my lecture and lab with just hours notice when my son whospital"  Michael, Em	
Lopez, Dolores Bookstore	"Dolores for all your patience, dedication and hard work involved vimplementation/training of the new Bookstore Point of Sale Softwa Your support is what makes the Bookstore successful, Thank You Gloriann (	vith the are. ."
Luke, Dr. College to Career 102 04	"Dr. Luke has given me positive advise during his lecture. He will sany student that needs help and encourage students to be confident Thank you for taking interest in our education and it is an honor to your class."  Adriana Alejandres, S	ent. be in
Martinez, Patricia Bookstore	"Pat for all your patience, dedication and hard work involved with t implementation/training of the new Bookstore Point of Sale Softwa Your support is what makes the Bookstore successful, Thank You Gloriann (	he are. ."
Pasillas, Karol Administrative Services	"I want to thank and commend Karol for her invaluable and skilled assistance in development of the SBVC budget for FY 2015-16." Sco	tt Stark
Preston, Tammy Bookstore	"Tammy for all your patience, dedication and hard work involved wimplementation/training of the new Bookstore Point of Sale Softwa Your support is what makes the Bookstore successful, Thank You Gloriann (	are. ."
Shafer, Kris Maintenance	"Kris was commended by faculty, and I also thank him for his successful effort to re-rig the observatory dome shutter mechanism."  Scott Stark	
Silva, Steven Admissions & Records	"Steven is very nice and patient. anytime I have a problem, he is quick to answer my questions, now matter how many times I call. I really appreciate him."  Raina Okray	
Somers, Nivard First Year Experience	"Thank you for making my job so easy! You ROCK!" Mar	y Smith
Soto, Margie Financial Aid	"Thank you for always having a positive attitude and for taking the assist our students with their questions and concerns. Your efforts not unnoticed. Also, thanks for making the "new ones" on the tean welcomed."	are
	welcomed. Gabriela	Padilla

Vargas, Leticia Custodial	"I just wanted to say how nice Leticia is and anytime I ask her to do something, she always does it with a smile. She is such a hard worker and I appreciate her."	
	Raina Okray	
Wall, Mark Kinesiology/Athletics	"The women's soccer team would like to thank Mark Wall for his continued support of our program. He goes above and beyond his duties and works tirelessly on a daily basis. Valley College is lucky to have him as an employee."  Kristin Hauge	
Wells, Carol Registered Nursing - Health Sciences	"Thank you Carol for all the knowledge you have brought to this department. Last month I saw how hard you worked on the ACEN report meet your deadline. Not once did you turn away a student, faculty or staff throughout this time."	
	Mary Gutierrez	
Wingson, Carol Bookstore	"Carol for all your patience, dedication and hard work involved with the implementation/training of the new Bookstore Point of Sale Software.  Your support is what makes the Bookstore successful, Thank You."  Gloriann Chavez	
Wooten, Andrea Kinesiology/Athletics	"The women's soccer team would like to thank Andre Wooten for his continued effort to get the Academic Support Program for student-athletes up and running. He has gone above and beyond garnering support for this much needed program."  Kristin Hauge	